

Frequently Asked Questions (FAQs)

1. Visiting the UK

The UK was affected significantly by COVID-19, seeing the country enter its second lockdown in January 2021. During the last few months the country has taken careful steps to combat the virus and there has been steady and positive progress made with the vaccine. Over 21 million people so far having had a vaccination.

On 22 February, the government announced a roadmap to the easing of restrictions, with steps and measures to help get the country back to a more normal life.

As part of this roadmap, schools and colleges can return to face to face teaching.

What are the New Covid Regulations?

For all arrivals to the UK, you are required to have a negative COVID-19 Test, which must be taken 3 days prior to your departure. You will be required to show proof of a negative test result at Border Control and failure to do so could result in a fine of up to £1,500.

All arrivals will be required to self-isolate for 10 days on arrival. If you have visited or passed through a country on the banned travel list [Red List](#), in the 10 days before your arrival, you will not be able to enter the United Kingdom unless you are a British national.

All arrivals must fill in [a Passenger locator Form](#) 48 hours before arriving into the UK.

Any arrival providing false information when filling in their passenger locator form will be fined up to £10,000. Any arrival not following quarantine or self-isolation regulations may face a penalty of up to £10,000.

In addition to your test before to arrival you will also be required to book and pay for a [Travel Test Package](#) 1 week before you depart. The cost of the Travel Test Package is £210. This will include 2 (COVID-19) tests, which must be taken on day 2 and day 8 of your self-isolation period. A step by step COVID-19 Test guide can be found [here](#). Tests can be posted at your nearest [Royal Mail Priority Box](#). Should you need help locating your closest Priority Box, please do get in touch with our Student Services team, who will help you.

Summary:

1. Covid Test 3 days prior to Arrival to UK
2. Fill in Passenger Locator Form 2 days prior to arrival
3. Order Travel Test Package
4. Self-Isolate for 10 days
5. Take test on received from Travel Test Package on day 2 and day 8 of self isolation
6. Student free to leave accommodation after 10 days

If you have any questions prior to arriving please contact: bookings@bayswater.ac

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Are museums, restaurants, and shops open?

At present, shops, restaurants, bars, museums, galleries and many other businesses remain closed, including non-essential retail, leisure and sports facilities. Many restaurants and cafes are open for takeaway and delivery. However, the government's 4-step plan to ease the lockdown, shows a gradual lift on these restrictions. In the coming months, museums, restaurants and shops will reopen and resume back to business. The 4 step plan can be found here: <https://www.gov.uk/government/publications/covid-19-response-spring-2021/covid-19-response-spring-2021-summary>

Summary:

29th March

- Stay at home Rule will end
- Groups of up to 6 people can meet outside
- Sports facilities begin to open

12th April

- Shops, Hairdressers, Gyms open again
- Outdoor leisure facilities (eg zoos) can open
- Outdoor hospitality can open

17th May

- Groups of up to 6 people can meet inside
- Indoor hospitality will re-open
- Hotels/Hostels and B7Bs can open
- Spectator sports and Concerts return (with limited numbers)

21st June

- End of legal limits of social contact
- All remaining businesses can open

Will I need to quarantine when I arrive in UK?

Yes, if you are arriving from any international destination you will be required to self-isolate for 10 days. Please refer to our New COVID-19 Regulations above.

What happens if I have symptoms of Covid-19 while in the UK?

If you start to feel unwell. Please contact us immediately Liverpool: +44(0)7456 282 255 or London, Brighton, Bournemouth and Cambridge: +44 (0) 7505 753 883. Full details of what to do are given in the student handbook. We have a series of procedures in place and will make sure that you are well looked after and that other students are safe.

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2. The School

What date will you re-open?

Eurocentres UK

London	Opening March 29 th
Liverpool	Opening March 29 th
Cambridge	Opening May 3 rd
Bournemouth	Opening May 31 st
Brighton	Opening May 31 st

What is the cancellation policy if I book a course and am unable to attend?

For details on our cancellation policy click [here](#).

Will all courses be available face-to-face from the day you open?

Timetable to be blended, with mix of face to face and online until April 30th. From the 3rd May our intention is to have face-to-face lessons only, subject to any changes in government guidance.

What timetable are you running for face to face?

Our classes will be staggered to aid social distancing in the school in accordance with government guidelines. We will inform you of the exact times of your classes before arrival.

How will we ensure the safety of students and staff at the school?

The safety of our students and staff has always been paramount for Bayswater Education/ Eurocentres. We take welfare very seriously. We have taken the following measures so students and team members can feel reassured:

We will ensure that social distancing measures set by the UK government will be maintained in the classroom and we keep to the relevant maximum class size. Teachers will be at least 2 metres from the students. Students will sit side by side with at least one metre between them.

- Classrooms will be sanitized prior to each new session
- The college will be cleaned daily and toilets more frequently
- To increase ventilation we will open hallway doors

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- Class times will be staggered so less students are moving around the corridors or in our communal areas at the same time.
- We will spread our classes out across the buildings
- Hand sanitizer will be available on each floor of the building and in every classroom.
- Teachers and staff are expected to wear masks at all times and maintain social distancing both in and outside of the classrooms. Students have to bring a mask to the school each day, unless medically exempt.

We are regularly following advice from the UK government and will amend this document and our health and safety documents regularly. If anyone has any concerns they can e-mail: bookings@bayswater.ac

How will my first day at the school be?

You will arrive 30 minutes before your class starts. Our school team will welcome you and give you a tour of the school. You will then go to your class. After class, we will complete induction and check you have all you need before we go on a walking tour of the city.

Will there be a social activity programme and how will it work?

One of the most exciting and fulfilling parts of studying abroad is meeting people and making friends from across the world. We run a social programme that includes activities in the college, afternoon visits to attractions and day trips to other cities and areas of natural beauty. The activities that we can offer will be subject to government guidance in relation to social distancing and the time you visit the UK. In the coming months, museums, restaurants and shops will reopen and resume back to business. The 4 step plan can be found here: <https://www.gov.uk/government/publications/covid-19-response-spring-2021/covid-19-response-spring-2021-summary> For your safety, risk assessments will be completed for every social activity to ensure we can guarantee social distancing.

Will I be able to socialise with other students outside of class?

Of course! Just please observe the social distancing measures put in place by the UK government and detailed here in the 4 step plan: <https://www.gov.uk/government/publications/covid-19-response-spring-2021/covid-19-response-spring-2021-summary>

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3. Accommodation & Transfers

What accommodation options can I choose from?

Student residences and homestays are available. All under-18's will be expected to book homestay.

What procedures are in place to make homestays safe?

Host families will follow all government guidelines on social distancing. Eurocentres and our homestay providers have sent out to all host families policies and procedures to ensure you enjoy your time staying with them and feel safe.

Host families will only have one student per household.

Hosts will ensure that there is a high level of cleanliness in all communal areas.

You will be expected to clean your room and cleaning products will be provided by the host.

Whilst students are quarantining and self-isolating, hosts will provide support.

What procedures are in place to make residences safe?

Our residence partners all follow guidelines set by the government.

How will I get to and from the airport safely?

We recommend that you book an airport transfer through Eurocentres. Vehicles will be sanitised after each journey.